AMENDMENTS TO THE CLAIMS:

This listing of claims will replace all prior versions and listings of claims in the application:

1.   (Currently Amended) A method for providing a real-time counseling service by using a network, the method comprising:

receiving click information on a counseling link from a user computer, the counseling link being selected by a user on a webpage of a site including a plurality of webpages including a plurality of counseling links;

generating an identification code in accordance with the received click information;

determining a counselor ~~among a plurality of counselors based on~~ <u>from at least one predetermined counselor corresponding to</u> the <u>generated</u> identification code; and

creating a counseling room in which the user and the counselor can engage in interactive counseling,

wherein<u>:</u>

the identification code corresponds to the counseling link, and the counseling link is selected by the user to determine the counselor ~~among the plurality of counselors~~, and

the identification code includes at least one selected from the group consisting of query-contents identification,

language information, a service-providing server's information, and the user's location information.

2.-6. (Canceled)

7. (Previously Presented) The method of claim 1, wherein the counseling room is a cyber space in which the user and the counselor can engage in interactive counseling by using the identification code in real time.

8. (Previously Presented) The method of claim 1 or 7, wherein the counseling room is a chat room, and the user can carry on an electronic business (e-business) by using URLs of electronic business malls that are provided in the chat room.

9. (Currently Amended) A method for providing data for creating a counseling room at a service-providing server, where the service-providing server is coupled with a counseling server that provides a user with the counseling room by using a network, the method comprising:

receiving click information on a counseling link from a user computer, the counseling link being selected by the user on a webpage of a site including a plurality of webpages including a plurality of counseling links;

generating an identification code in accordance with the received click information; and

transmitting the generated identification code to the counseling server,

where the counseling server determines a counselor from at least

one predetermined counselor corresponding to based on the

generated identification code and creates the counseling room for

counseling between the user and the counselor,

wherein:

the identification code corresponds to the counseling link,

and the counselor counseling link is selected by the

user to determine the counselor among a plurality of

counselors, and

the identification code includes at least one selected from

the group consisting of query-contents identification,

language information, the service-providing server's

information, and the user's location information.

10.-14.   (Canceled)

15.   (Previously Presented) The method of claim 9, wherein the counseling room is a

cyber space in which the user and the counselor can engage in interactive

counseling by using the identification code in real time.

16.   (Previously Presented) The method of claim 9 or 15, wherein the counseling

room is a chat room, and the user can carry on an electronic business

(e-business) by using URLs of electronic business malls that are provided in the chat room.

17.   (Currently Amended) A method for providing a user with a counseling room at a counseling server, the counseling server being coupled with a service-providing server by using a network, the method comprising :

receiving click information on a counseling link from a user computer and an identification code from the service-providing server, wherein the counseling link is selected by the user on a webpage of a site including a plurality of webpages including a plurality of counseling links;

determining a counselor among a plurality of counselors based on from at least one predetermined counselor corresponding to the received identification code; and

creating the counseling room in which the user and the counselor can engage in interactive counseling,

wherein:

the click information is transmitted from the user computer to the service-providing server;

the identification code is generated in accordance with the click information on the counseling link on the webpage, the click information being transmitted from the user computer to the service-providing server;

the identification code corresponds to the counseling link,
and the counseling link is selected by the user to
determine the counselor ~~among the plurality of~~
~~counselors~~; and

the identification code includes at least one selected from
the group consisting of query-contents identification,
language information, the service-providing server's
information, and the user's location information.

18.-22.   (Canceled)

23.   (Previously Presented) The method of claim 17, wherein the counseling room is

a cyber space in which the user and the counselor can engage in interactive

counseling by using the identification code in real time.

24.   (Previously Presented) The method of claim 17 or 23, wherein the counseling

room is a chat room, and the user can carry on an electronic business

(e-business) by using URLs of electronic business malls that are provided in the

chat room.

25.   (Currently Amended) An apparatus for providing a real-time counseling service

by using a network, the apparatus comprising:

receiving means for receiving click information on a counseling link from a

user computer, the counseling link being selected by a user on a

webpage of a site including a plurality of webpages including a

plurality of counseling links; and

controlling means for generating an identification code in accordance with

the received click information, determining a counselor from at least

one predetermined counselor corresponding to based on the

generated identification code, and creating a counseling room in

which the user and the counselor can engage in interactive

counseling, wherein:

the identification code is generated in accordance with the

click information;

the identification code corresponds to the counseling link,

and the counseling link is selected by the user to

determine the counselor among a plurality of

counselors; and

the identification code includes at least one selected from

the group consisting of query-contents identification,

language information, a service-providing server's

information, and the user's location information.

26.   (Currently Amended) An apparatus for providing data for creating a counseling

room, the apparatus being coupled with a counseling server that provides a user

with the counseling room by using a network, the apparatus comprising:

receiving means for receiving click information on a counseling link from a

user computer, the counseling link being selected by the user on a

webpage of a site including a plurality of webpages including a

plurality of counseling links;

generating means for generating an identification code in accordance with

the received click information; and

transmitting means for transmitting the generated identification code to the

counseling server, where the counseling server determines a

counselor from at least one predetermined counselor

corresponding to based on the generated identification code and

creates the counseling room in which the user and the counselor

can engage in interactive counseling,

wherein:

the identification code corresponds to the counseling link,

and the counseling link is selected by the user to

determine the counselor among a plurality of

counselors, and

the identification code includes at least one selected from

the group consisting of query-contents identification,

language information, a service-providing server's

information, and the user's location information.

27.   (Currently Amended) An apparatus for providing a user with a counseling room, the apparatus being coupled with a service-providing server by using a network, the apparatus comprising:

receiving means for receiving click information on a counseling link from a user computer and an identification code from the service-providing server, wherein the counseling link is selected by the user on a webpage of a site including a plurality of webpages including a plurality of counseling links; and

controlling means for determining a counselor <u>from at least one predetermined counselor corresponding to</u> ~~based on~~ the <u>received</u> identification code and creating the counseling room in which the user and the counselor can engage in interactive counseling, wherein:

the click information is transmitted from the user computer to the service-providing server;

the identification code is generated in accordance with the click information on the counseling link on the webpage~~, the click information being transmitted from the user computer to the service-providing server~~;

the identification code corresponds to the counseling link, and the counseling link is selected by the user to determine the counselor ~~among a plurality of counselors~~; and

the identification code includes at least one selected from

the group consisting of query-contents identification,

language information, the service-providing server's

information, and the user's location information.

28.   (Currently Amended) An apparatus for providing a real-time counseling service

by using a network, the apparatus comprising:

a storage device; and

a processor coupled to the storage device,

wherein the storage device stores a program for controlling the processor,

and the processor, being operative with the program, executes a

method comprising:

receiving click information on a counseling link from a user

computer, the counseling link being selected by a

user on a webpage of a site including a plurality of

webpages including a plurality of counseling links;

generating an identification code in accordance with the

received click information;

determining a counselor among a plurality of counselors

based on from at least one predetermined counselor

corresponding to the generated identification code;

and

creating a counseling room in which the user and the

counselor can engage in interactive counseling using

the user computer and a counselor computer,

respectively,

wherein:

the identification code corresponds to the

counseling link, and the counseling link

is selected by the user to determine the

counselor among the plurality of

counselors, and

the identification code includes at least one

selected from the group consisting of

query-contents identification, language

information, a service-providing server's

information, and the user's location

information.

29.   (Currently Amended) An apparatus for providing data for creating a counseling

room, the apparatus being coupled with a counseling server that provides a user

with the counseling room by using a network, the apparatus comprising:

a storage device; and

a processor coupled to the storage device,

wherein the storage device stores a program for controlling the processor,

and the processor, being operative with the program, executes a

method comprising:

receiving click information on a counseling link from a user computer, the

counseling link being selected by the user on a webpage of a site

including a plurality of webpages including a plurality of counseling

links;

generating an identification code in accordance with the received click

information; and

transmitting the generated identification code to the counseling server,

where the counseling server determines a counselor based on from

at least one predetermined counselor corresponding to the

generated identification code and creates the counseling room for

counseling between the user and the counselor,

wherein:

the identification code corresponds to the counseling link,

and the counseling link is selected by the user to

determine the counselor among a plurality of

counselors, and

the identification code includes at least one selected from

the group consisting of query-contents identification,

language information, a service-providing server's

information, and the user's location information.

30.   (Currently Amended) An apparatus for providing a user with a counseling room,

the apparatus being coupled with a service-providing server by using a network,

the apparatus comprising:

a storage device; and

a processor coupled to the storage device,

wherein the storage device stores a program for controlling the processor,

and the processor, being operative with the program, executes a

method comprising:

receiving click information on a counseling link from a user

computer and an identification code from the

service-providing server, wherein the counseling link

is selected by the user on a webpage of a site

including a plurality of webpages including a plurality

of counseling links;

determining a counselor ~~among a plurality of counselors~~

~~based on~~ from at least one predetermined counselor

corresponding to the received identification code; and

creating the counseling room in which the user and the

counselor can engage in interactive counseling,

wherein:

the click information is transmitted from the

user computer to the service-providing

server;

the identification code is generated in

accordance with the click information on

the counseling link on the webpage, the

click information being transmitted from

the user computer to the service

providing server;

the identification code corresponds to the

counseling link, and the counseling link

is selected by the user to determine the

counselor among the plurality of

counselors; and

the identification code includes at least one

selected from the group consisting of

query-contents identification, language

information, the service-providing

server's information, and the user's

location information.

31.-33.   (Canceled)

34.   (Currently Amended) A method for providing a real-time counseling service by using a network, the method comprising:

receiving an identification code in accordance with a counseling link selected by a user from a contents-providing server, wherein the identification code includes at least one selected from the group consisting of language information, query-contents identification, a service-providing server's information, the user's location information, the contents-providing server's information, category information, and a counseling server's information;

determining a counselor ~~based on~~ <u>from at least one predetermined counselor corresponding to</u> the <u>received</u> identification code;

providing basic counseling information to a counselor computer operated by the counselor, the basic counseling information including at least one of a webpage accessed by the user just before clicking on the counseling link, a record of the user's activity after linking to a service-providing server, and general examples of counseling related to the webpage; and

creating a counseling room in which the user and the counselor can engage in interactive counseling using the identification code in real time<u>,</u>

<u>wherein the contents-providing server provides a site including a plurality of webpages including a plurality of counseling links</u>.

35.   (Canceled)

36.   (Previously Presented) The method of claim 34, further comprising providing a chatting service based on at least one of text, voice, picture board, and picture.

37.   (Currently Amended) The method of claim 34, further comprising:

receiving a help request and help contents from the determined counselor user;

determining a professional counselor based on the help contents;

linking the professional counselor with the counseling room; and

transmitting at least the basic counseling information to the professional counselor.

38.   (Previously Presented) The method for providing a real-time counseling service by using a network of claim 1, wherein said query-contents identification corresponding to said query or said click information to determine at least one proper counselor among various counselors, said language information is the language corresponding to said query, said service-providing server's information is a domain name (URL) of the service-providing server, and the user's location information, and said language information is the language corresponding to said query.

39. (Previously Presented) The method for providing a real-time counseling service by using a network of claim 9, wherein said query-contents identification corresponding to said query or said click information to determine at least one proper counselor among various counselors, said language information is the language corresponding to said query, said service-providing server's information is a domain name (URL) of the service-providing server, and the user's location information, and said language information is the language corresponding to said query.

40. (Previously Presented) The method for providing a real-time counseling service by using a network of claim 17, wherein said query-contents identification corresponding to said query or said click information to determine at least one proper counselor among various counselors, said language information is the language corresponding to said query, said service-providing server's information is a domain name (URL) of the service-providing server, and the user's location information, and said language information is the language corresponding to said query.